

Software Engineer

Job Brief

We are seeking an experienced professional who will provide systems design and development expertise in support of ClearPoint's recordkeeping system and website. Along with responsibility for the day-to-day functioning of these platforms, this position will be key in planning for and maintaining their viability as ClearPoint looks to expand its use of customer interactive technology. The position offers the flexibility to work remotely following the initial onboarding period.

RESPONSIBILITIES:

- Partner with ClearPoint management to understand business needs for new or modified systems and website functionality and features
- Conceptualize, design, develop, test and implement proprietary software solutions based on identified business needs and established process methodologies and tools
- Create and maintain thorough and complete systems documentation for audit support, business understanding, and simplification of ongoing systems maintenance and design
- Provide ongoing systems support, troubleshooting and resolving all application, UI, and database related issues in a timely manner
- Make recommendations for business process improvements with an understanding of technical problems and solutions as they relate to the technology needs
- Proactively monitor, maintain and enhance existing systems to optimize performance, keep pace with changing business needs and reflect technology advancements
- Consistently demonstrate initiative, sound judgment, strong technical skills, attention to detail, and exceptional customer service in fulfilling all responsibilities of the position
- Must be available and responsive to address systems issues during normal business hours, as well as outside of normal business hours should the need arise

REQUIREMENTS:

- Bachelor's degree or equivalent work experience in Computer Science or Computer Engineering
- Minimum of 5 years' experience in software development including unit, systems, and regression testing frameworks
- Demonstrated understanding of object-oriented programming, UI design, and architectural design schemas for scalable web-based applications
- 3+ years programming experience in C# with knack for writing clean, readable, and reusable modules
- Familiarity with Microsoft Visual Studio 2015 and SQL Server Management Studio including integration services (SSIS) and reporting services (SSRS)
- Familiarity with .NET, .NET Core, HTML, CSS, JavaScript, and React
- Understanding of GIT, NPM and Jenkins application management tools
- Self-directed and results oriented with strong analytical and problem solving skills
- Excellent written and oral communications skills
- Experience in trust or funeral services industry a plus